

# Shipping Policy

Thank you for visiting and shopping at Softechnocon's, Website <http://www.softtechnocon.com>, following are the terms and conditions that constitute our Shipping Policy.

## Domestic Shipping Policy

- Shipment processing time All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.
- If we are experiencing a high volume of orders, shipments may be delayed by a few days, with a maximum delay of working days.
- Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

## Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

Shipment method	Estimated delivery time	Shipment cost
Domestic Shipment – <b>India Post</b>	<b>7 to 10</b> working days	<b>5 %</b> of Total Cost of Product ordered.
Domestic Shipment – <b>BlueDart</b>	<b>1 to 3</b> working days	<b>15 %</b> of Total Cost of Product ordered.
Domestic Shipment – <b>DTDC</b>	<b>3 to 7</b> working days	<b>11 %</b> of Total Cost of Product ordered.
Domestic Shipment – <b>TrackOn</b>	<b>5 to 10</b> working days	<b>8 %</b> of Total Cost of Product ordered.
Domestic Shipment – <b>Shree Maruthi</b>	<b>5 to 10</b> working days	<b>8 %</b> of Total Cost of Product ordered.
International Shipment – <b>DHL / FedEx / TNT</b> etc, dependent on service provided to organization.	Estimated delivery time, based on courier company expected time of delivery, customs delay not considered.	Price quoted by Courier Company will be informed in advance, with price quote from courier company, before placing the order.

\* Overnight delivery is only available for orders with delivery addresses within the Bengaluru, India. States.

## Delivery delays can occasionally occur

- Due to public holiday.
- Pandemic restrictions Central / State Govt. transit rules.
- High Volume order placement.

## **Shipment confirmation & Order tracking**

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

## **Customs, Duties and Taxes**

Softechnocon, is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

## **Damages**

Softechnocon, is not liable for any products lost or damage during shipping. If you received your order damaged, please contact the shipment carrier to file a claim, as all shipment will be insured by Shipment company.

## **International Shipping Policy**

We will confirm international shipment after taking confirmation with International courier company, like FedEx, TNT, DHL etc. We will ask a proper price quote and payment on delivery option once Item received by the customer, they can directly pay for courier charges to courier company.

If courier company needs any document for custom clearance, customer have to provide all necessary documents.

Softechnocon will be not responsible for any custom duty payment.

## **Returns Policy**

Our [Return & Refund](#) Policy provides detailed information about options and procedures for returning your order.